

2023 IMPACT REPORT



Behind each number below, there's a pet, person, or family who felt *your* support in 2023. You kept families together, made frontline rescue work possible, and saved pets and people in crisis. We are grateful for what you make possible. Let us know if you'd like to learn more!

– Mondy Lamb, VP of Development | contact: mlamb@spcawake.org or 919.532.2086

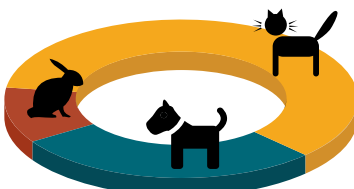
198,245 SERVICES TO ANIMALS

SPCA Wake provided a total of 198,245 services and items to animals in 2023.



3,531 LIVE OUTCOMES

- 3,496 animal adoptions
- 32 returned to owner or TNVR'd
- 3 transferred to partner groups



adoptions by species



2,021 PETS FROM NC COUNTY SHELTERS

transferred into SPCA Wake's care. SPCA Wake partners with municipal shelters across North Carolina to take in pets at immediate risk for euthanasia, or those who need veterinary care, rehabilitation, or more time to find a home.

15,510 VOLUNTEER HOURS



Volunteers, working both on-site and remotely, provided operational support equivalent to 7 full-time employees.

2,081 PETS FOSTERED



404 volunteer foster families cared for young, injured or elderly animals through the Foster Care Program.

478 COMMUNITY CATS



sterilized, vaccinated, and released or rehomed in order to reduce feral cat and kitten overpopulation.



5,562 ANIMALS SPAYED & NEUTERED

- 4,259 pets altered through the low-cost Saving Lives Clinic
- 1,303 pets altered through the spay/neuter voucher program

75,962 FIXES Number of pets spayed/neutered through the SPCA's Saving Lives Clinic Program since its opening in 2009

That's **509,715 births prevented** that likely would have needed shelter services.



1,221 PETS HELPED

at five low-cost Wellness Clinics. 729 families brought their pets to receive affordable, essential vet care, such as microchips and fundamental vaccines.



172,661 PET MEALS PROVIDED

Low-income households and homebound senior citizens receive pet food and supplies through partnerships with 20 local agencies, including Meals on Wheels of Wake County.

FINANCIAL STEWARDSHIP



92% of each donor dollar goes to programs & program support with 8% spent on fundraising.* SPCA Wake is nationally recognized for responsible financial stewardship and transparency to donors, earning high marks from both Guidestar and Charity Navigator.

*source: FY22 990 Tax Return (most recent 990)

Charity Navigator



★ FOUR-STAR ★

OTHER ANIMAL OUTCOMES

SPCA Wake started 2023 with 343 animals in our care and took in an additional 3,572 animals throughout the year. Out of this total:

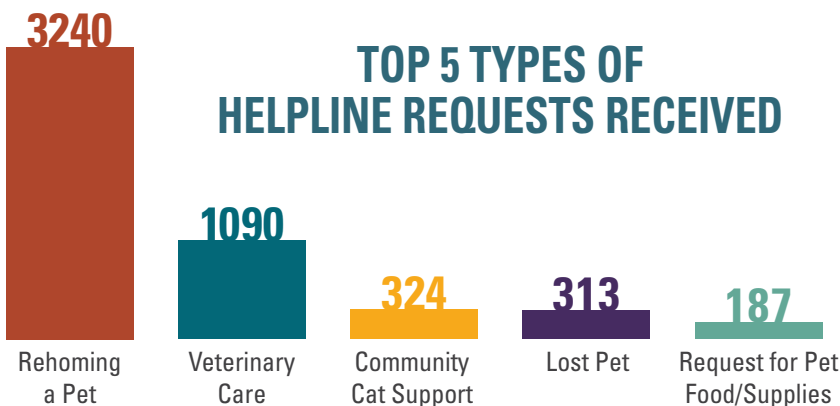
- 3,531 were live outcomes (see top of page)
- 47 died and 54 were euthanized by the SPCA or while in the care of our veterinary partners. Euthanasia at the SPCA is performed with kindness and dignity to relieve the suffering of animals who, for medical or behavior reasons, cannot be rehomed.
- 283 were in our care on 12-31-23

2023 IMPACT REPORT CONTINUED

After a significant increase in demand for animal services following the COVID-19 pandemic, SPCA Wake launched the Pet Helpline in 2021 — a first-of-its-kind initiative designed to make it easy for our community to find pet-related support. The Pet Helpline connects people with pet resources and programs while also providing insight into what programs and services our community needs most.

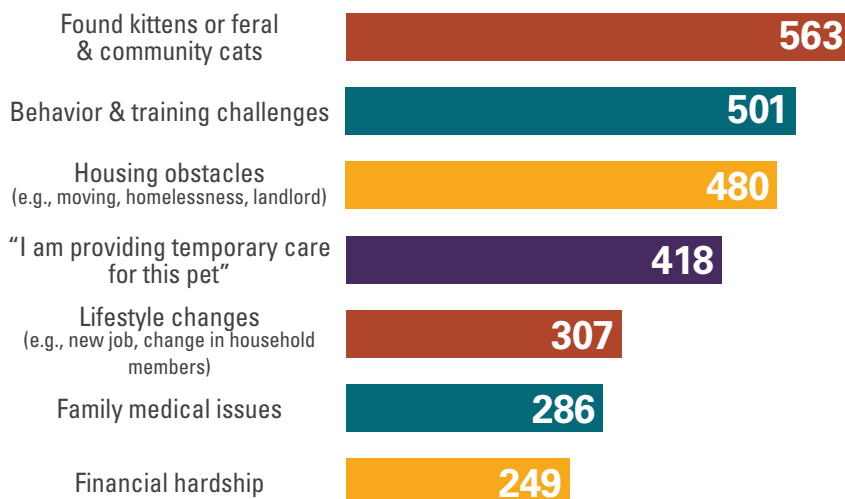
7,130 REQUESTS THROUGH PET HELPLINE

SPCA Wake's Pet Helpline, the first in our state, provides assistance to keep pets in homes, out of shelters, and improve both human and animal lives. Pet Helpline staff collaborates with all SPCA departments to provide a solution or additional resources tailored for each case.



TOP 5 TYPES OF HELPLINE REQUESTS RECEIVED

TOP 7 REASONS FOR REHOMING REQUESTS



In 2023, we took active steps to meet these evolving needs:

- **Establishing a behavior pilot program** with Triangle Pet Behavior to provide free behavior services to pets at risk of being surrendered to an animal shelter.
- **Partnering with Adopt A Pet** to offer an online platform for community members who want to rehome their pets outside of the shelter system.
- **Expanding the scale of our community and feral cat programs**, including adding a new Community Impact team member whose primary focus is connecting individuals with a variety of feline related services.

2023 CHALLENGES

Across our nation and our state, pets and people are struggling. Housing restrictions, financial instability, health conditions, and other challenges have led to local animal shelters facing an influx of surrenders as well as a decrease in adoptions.

As a leader in medical and behavioral rehabilitation in N.C., SPCA Wake has answered the call of many pets with complex needs to save those at immediate risk of euthanasia.

We are proud to be a safe place for special-needs animals. By nature, these pets require greater time and resources on their road to adoption, so providing special care on this scale has impacted our overall volume of pet intakes and adoptions.

We are committed to meeting the greatest needs in our community — family pet retention, pet rehoming outside of the shelter system, and reducing the euthanasia of adoptable animals. **But we need your help to continue this work.** Visit spcawake.org to learn how you can help save more lives by adopting, donating, fostering or volunteering.

Questions?

Contact Mondy Lamb, VP of Development, at mlamb@spcawake.org or 919.532.2086